

*Joint Ventured with
Service Bureau of India*



PANJTAN FACILITY MANAGEMENT PVT. LTD.
ISO 9001:2008 CERTIFIED COMPANY

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PANJTAN FACILITY MANAGEMENT PVT. LTD.

ISO 9001:2008 CERTIFIED COMPANY



MAINTAINS
RESTORES
PURIFIES
CLEANS
SECURES





WE CONFORM TO THE STANDARDS AND GUIDELINES LAID DOWN BY:



- National Air Duct Cleaners Association(NADCA)
- Indoor Air Quality Association(IAQA)
- International Kitchen Exhaust, Cleaners Association (IKECA)
- British Damage Management Association (BDMA)
- Environment Protection Agency, USA (EPA)
- Asbestos Hazards Emergency Restore Act, USA (AHERA)
- Occupational Safety and Health Administration Act, USA (OSHA)
- Asbestos Removal Contractors Association, UK (ARCA)
- Institute of Inspection Cleaning and Restoration Association (IICRC)
- National Fire Protection Association (NEPA), Dubai Municipality Guidelines



"We embrace constant technical developments and advancements that help us improve services delivery. Technology and knowledge of management that in constantly honed and upgraded"

ABOUT US



"Providing integrated facility Solutions Across the Globe."

PANJTAN FACILITY MANAGEMENT (PFM), established in India by White Pearls Cleaning LLC, Dubai with a multinational family style of business organization, where every employee gives his best and the customer always comes first.

PFM service portfolio includes housekeeping, indoor environment quality, waste management, landscaping, horticulture, security and safety, electro-mechanical maintenance, staffing solutions and many more.... It adapts total facility management solutions and technology to suit the unique needs of clients.

PFM is a partnership of people that places high emphasis on achieving and maintaining high quality services, flexibility and long-term business relationships. The technology employed by the company adheres to stringent guidelines of NADCA, IAQA, BDMA, IEKEA, ASHREA, IICRC etc.

PFM, an ISO 9001:2008 accredited company, is highly experienced and a reputed partner aiming to provide the best support service through world class technology. PFM provides its services 24 hours a day, 7 days a week and 365 days a year.



CORPORATE

VISION

To be the premier provider of facility managements solutions that consistently fulfill customer's requirements and exceed their expectations

To be the no.1 partner in Integrated Facilities Management



"Customers remain our No.1 priority. We listen to our customers to discover what they really want, not simply what we can offer. Only then, we create the best solutions."

MISSION

To continuously raise standards in Integrated Facilities Management

To deliver valuable services to our esteemed customers

4 PANJTAN

VALUES

Passion for Excellence

Customer Focus

Team Work

Integrity

PANJTAN 5



"Panjtan FM employs highly experienced professionals of the facility management industry, who develop all types of support solutions for large, medium and small businesses. We constantly improve and innovate our facilities management service to meet our client expectations."



OUR STRENGTH IS OUR PEOPLE



"The team of PFM strives to exceed every expectation with its real world experience, in-depth understanding and commitment towards uncompromising services. We are just one call away from you"

Seasoned Experts:

The team comprises of experienced professionals in respective fields with credentials second to none. They hold specialized degree and have technical certifications from global environmental bodies.

Continuous Training:

There is continuous emphasis on developing and upgrading the skills of the entire workforce. Our experts are constantly engaged in assimilating and adopting emerging technologies, specifically those related to finding more environment-friendly solutions.

Customer Commitment:

Customer delight continues to be at the core of every PFM offering. The team is persistent in pushing customer experience beyond expectation and building long term relationships.



PANJTAN FM



"PANJTAN FM will always commit and deliver the highest quality of service. To deliver uncompromising and unceasing quality, demands collective commitment towards improvement. Which is why everyone at Panjtan FM assures quality as a way of life"

6

PANJTAN

QUALITY SAFETY AND HEALTH

"We always strive to give you the best to drive Customer Satisfaction"



PANJTAN FM is an ISO 9001:2008 accredited company and places high emphasis on achieving and maintaining high quality services. PANJTAN FM diligently continues in its quest to carry out service activities and business operations in accordance with the international standards.

Safety, Healthy and Environment (SHE) remains our top priority as the company provides safer and environment-friendly solutions as required under the ISO, OHSAS, NADCA, and LAI standards.

Our proven facilities management system has evolved through the years and is implemented under strict quality control. Various checklists, procedures and plans are made available and tailored to the client's needs. Our staff undergoes intensive training to adhere to our quality standards.

We conform to the standards and guidelines laid down by NADCA, IAQA, IKECA, BDMA, EPA, AHERA, OSHA, ARCA, IICRC AND NEPA etc. Furthermore, PANJTAN FM offers added value by helping clients achieve ISO certification for their facilities management operations.

7

PANJTAN

Building Management



PFM INTEGRATED FACILITIES

Freeing You to do What you do Best!

We deliver a complete range of our expert, professional facility management services through a single source of contact depending upon the nature and size of client business, priorities, environments and other factors. Hence, we provide a more valued and complete business support solution.

Key Advantages of our Integrated Facility Services :

- Single contract management structure across all service lines.
- On demand online access to all your assets and reporting requirements.
- Multi-skilled motivated staff integrated into your workplace.
- Self delivery of all key service lines.
- One helpdesk providing agile reporting and issue resolution.

As one of the leading business support service companies, we tailor a service package based on your company's specific needs. We save time and money by bringing these services under one contract with Panjtan.



"Working successfully with multinationals and diverse customer base to understand their needs has turned PANJTAN FM into one of the few facility management companies capable of delivering fully integrated solutions that are efficient and cost-effective"



PANJTAN FM



PFM FACILITY SUPPORT OVERVIEW

With broad customer base, nothing we do is common place or standard, We cover absolutely every facility support activity through strategic alliances with sub contractors who have worked with us for many years.

Cleaning inaccessible windows and facades, using approved chemicals for carpet cleaning, monitoring the attitudes and attendance of security personnel and coordinating the moving of office space - The services are offered individually or integrated to provide a **complete facility management solution**. Whatever be the option, our services are always tailored to suit your business needs and includes:

"Clients sometimes want flexible and less complex options that suit their requirements. Our Integrated package offers them solutions that drive bottom results."



Facility Services

- Cleaning and House Keeping
- Pest Control
- Waste Management
- Security & Safety
- PSO and house maid services
- Landscaping and Horticulture
- Operation and Maintenance
- Health and Safety **and many more...**

PFM Corporate Support Services

- Reception Management
- Pay and Salary Process
- Manpower Outsourcing and Supply
- Mail Room Management
- Call Centre & Help Desk Operation
- Cargo Handling & Logistics
- Event Management
- Guest House Management
- Equipment Rentals **and many more...**

On Site Technical Services

- Electro-mechanical Operation & Maintenance
- Air-conditioning, Kitchen & Laundry Duct Cleaning
- Ventilation System Cleaning
- Fire Protection
- Building Automation System
- Lift and Escalator Maintenance
- Access Guard Control
- Water Management and Plumbing
- Energy / Safety Services
- Preventive Maintenance **and many more...**



PFM BUSINESS AND CORPORATE SECURITY



Panjtan FM understands how important is a tailored security provision to your business therefore, however complex your requirements, our security services will have a security solution for you. We pride ourselves in offering a manned guarding solution for any environment, ranging from Corporate security services and the Commercial sector to Retail and Industrial sectors.

PFM provides you a complete security package that is made specifically keeping in mind the Indian conditions. Now, you can rely on someone who cares for the security of your assets and life as much as you do. Our Security & Surveillance Services cover basic security, intelligence to I.R. information and crisis management. Our managers infuse our entire force of trained security professionals with the confidence of experience and technical expertise.



PFM Corporate Security Includes

- Static Manned Guarding
- Front of House/Concierge/Reception
- Mobile Patrol Services
- Key Holding & Alarm Activation response
- Manned 24 hour Control Rooms
- Monitoring of all vital alarms and responses where required
- Issue and receipt of keys and passes
- Contractor supervision
- Protection of property from Theft, Fire and Flood
- CCTV Monitoring
- Fire Fighting and many more



PFM CONSULTING

When it comes to safety, health and environment (SHE), prevention is the best policy. PFM offers a range of diagnostic and support services and third party assessment of SHE worthiness of living space. Projects are benchmarked against the highest global standards.

A certified team of dedicated professionals led by senior experts attends to all your facility requirements.

PFM Consulting Service includes

- Building Fault Diagnosis
- Indoor Environment Quality
- Safety and Energy Audits
- Asbestos Surveys
- Leave, Attendance Management etc...
- Compliance PF, ESI, Bonus and Labour Legislations
- Payroll Generation, Adhoc Payments, Final Settlements, Reimbursement Calculation
- Warehouse and Dispatches
- Guest House Management and Catering
- Equipment Renting
- Business Development Support and many more



PFM CLEANING AND HOUSEKEEPING



PFM ensures that trained personnel equipped in the latest innovative techniques of Housekeeping management along with uninterrupted personal supervision attend your facility requirements. We conveniently manage tasks such as sweeping, mopping and de-greasing of floors, furniture preservation, shampooing and cleaning of carpets, sofas, chair, standard clean up of windows and doors, disinfecting and sanitizing of toilets, garbage disposal etc.

We shall make available a team of trained uniformed personnel with identity cards and also make available a supervisor to register and attend to complaints and vital necessities dealings with maintenance utilities etc.

PFM offers innovative, consistent and quality-oriented services to commercial, institutional, and retail facilities. We have a complete range of cleaning services that are geared to meet your specific needs.

PFM Cleaning and Housekeeping includes:

- Commercial Cleaning
- Office and Industrial Cleaning Services
- Retail Cleaning Services
- Hotel and Leisure Cleaning Services
- Hospital Cleaning Services
- Airport and Aircraft Cleaning Services
- Train and Railway Station Cleaning Services
- Concourse and High Traffic Places Cleaning Services
- Environment Friendly Cleaning Services
- Special Cleaning and many more.....

Water Purification:

Domestic, commercial and industrial water systems are commonly fed from dedicated water tanks which in turn are fed from the local water supply system. Contaminated or dirty water must be regularly inspected, maintained, cleaned and disinfected. Special care is taken to avoid use of non-biodegradable cleaning substances and materials.

Water Tank Cleaning:

The tanks are frequently contaminated with rust, slit and scale deposits that can harbour bacteria, which cause illness to employees and passengers.

PFM Envirotech provides professional services for cleaning and disinfecting water tanks using products that are highly effective and eco-friendly.

Drain and Pipe Line Cleaning:

PFM provides chemical-free and environment-friendly cleaning of drains and pipelines using high pressure water.



PFM MANUAL CLEANING

Asbestos Abatement:

Asbestos, a naturally occurring fibrous material, was used in a variety of commercial, industrial and residential application dating back to the turn of the century. Increasing health concerns led to numerous studies, which revealed asbestos causes asbestosis, lung cancer and mesothelioma (cancer of chest and stomach) cavities.

PFM has staff specially trained in handling and disposing asbestos. Some of the services offered for asbestos abatement are:

- Asbestos identification and Management
- Risk Assessment and Management
- Removal of Encapsulation
- Asbestos Waste Disposal
- Asbestos Handling and Disposal Training



PFM ENVIROTECH

Air Purification

Our environment accumulates deposits of fine dust particles and other contaminants over a period of time. Indoor air pollution can especially threaten the health of young children, the elderly, those with weak immune system from aging or disease, and cause allergies, asthma, emphysema, and other respiratory ailments. Often these can be prevented by suitable and periodic decontamination of the air system.

Indoor Air Quality

Poor air quality in the indoor environment creates allergy related problems including skin infections, frequent cough and, asthma. To eliminate the high-risk of infection and all allergens, the air conditioning needs to be regularly cleaned.

PFM Envirotech uses special tools such as air whips, rotary brushes and a times a robotic vehicle with a video camera for inspection and cleaning.

We work on air conditioning systems and duct cleaning according to globally accepted NADCA standards.

We offer de-humidification, dust mite control and mould remediation, kitchen exhaust and laundry duct inspection and cleaning according to American National Fire Protection Association (NFPA) 96 standards laundry duct cleaning and maintenance.

PFM Envirotech includes

- Air Conditioning (HVAC System) Maintenance
 - Water Tank Cleaning and Disinfection
 - Dust Mite Control
 - Waste Management
 - Fire and Flood Restoration
- AC System Duct Cleaning
 - Drain Line Cleaning
 - Asbestos Abatement
 - Horticulture and Landscaping
 - Kitchen Exhaust System Cleaning
- Indoor Air Purification
 - Marine and Offshore
 - Pest Control
 - Environment-Friendly Cleaning and many more



Any stored water is susceptible to pollution and contamination. While nature has its own mechanism for its purification and regeneration, often the process is time consuming or rendered ineffective due to constant human interference.

The goal of all water treatment processes is to remove existing components in water, improving it for subsequent consumption.

PFM Aquatech specializes in water treatment services for domestic and industrial consumption along with swimming pools and bioremediation services for natural and artificial lakes.

Some of our Aqua Tech Products and Services Include:

- Water Treatment Chemicals
- Water Filtration Equipment and system
- Pre-commissioning cleaning and disinfection of domestic water system
- Equipments - dosing system, controllers etc.
- Industrial waste water treatment chemicals
- Swimming pool water treatment chemicals
- Lake and pond bio remediation (algae treatment)
- Hygiene products for surface cleaning
- Analytical Services - chemical and microbiological (Legionella)
- System audit - Legionella risk assessment, HACCP and waste audit

PFM
AQUATECH



14

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15



NATIONAL REFERENCES

INTERNATIONAL REFERENCES



- National Physical Laboratory
ITDC Ltd.
Central Electronics Ltd.
Educational consultant of India Ltd.
Ircan International Ltd.
CSIR
Bharat Electronics Ltd.
Ministry of Agriculture
Balmerlawri & Co. Ltd.
NTPC - LTD. (Shimla, Delhi, Sholding & Kinnour)
HMT - LTD. (Pinjore)
ALTTC - Ghaziabad
Himachal Pradesh Electronics T.V. Factory
NABADA Ltd.
NBCC Ltd.
NPCC
BSNL
UPSEB (OBRA, AND ANPARA)
NHPC LTD.
DLF Power Ltd.
Era Group of Companies
Maru Fiber Ltd. - New Delhi
Intex Inc. (P) Ltd.
Indian Hume Pipe Co. Ltd.
Indian Air Gases Ltd.
Simplex Concrete Ltd.
Continental Foundation Joint Venture
Oscar Global Ltd.
Deluxe Export Ltd.
Kevin Infotec Ltd.
Malviya Group of companies
Gammon India Ltd.
Shapoorji & Palloonji Ltd.
UK Modi Group, Modinagar/ New Delhi